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Category	Product
Course	Discount Wizard
Version	1.0
Client	Generic
Software	2.14.108

Hints and Tips


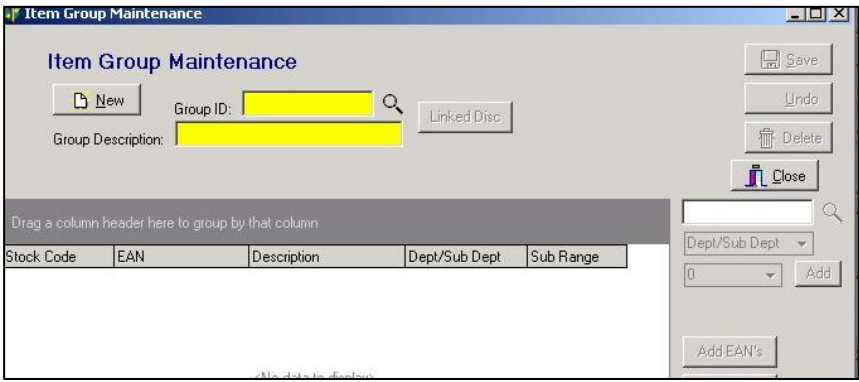





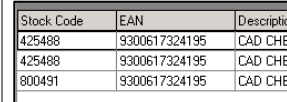


- ✓ Contact SUREfire retail support if you can't see the **Item Group Maint.exe**.
- ✓ An Item Group is a group of products that you want to use as a target or criterion in a discount that you create in the Discount Wizard.
 - 20% off all **Blackmore's vitamins**.
 - Any 2 **Berri Casks 5 L** for \$25.
- ✓ **Use an Item Group when:**
 - you want to discount a 'basket' of specific products
 - you want to make the discount conditional on buying from a specific group of products
 - there are multiple EANs for a product (if you only add one EAN, the customer won't get the discount if they pick the different packaging)
 - the customer doesn't necessarily have to buy every item in the group to get the discount (*as they'd have to if you added each product/category as individual targets or criteria.*)
- ✓ **Be careful if EANs change or are new lines are added** that relate to the products in the item group (e.g. a new flavour). POS only considers the EANs that were saved in the group.
 - It may be more suitable to use a **sub-range** instead of an item group. Be aware that if a product in the sub-range has different units per pack against it, they'll all contribute to or receive the discount.

Item Group Maintenance Utility

Use the Item Group Maintenance utility as an alternative to managing item groups in the Discount Wizard. It allows you to:

- create item groups more accurately and quickly, outside of a discount
- identify what discounts an item group is linked to.

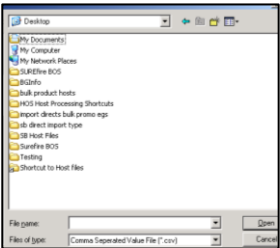

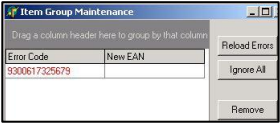
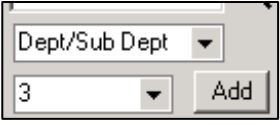


Procedure to Create a New Item Group

<p>1. From the HOS/BOS computer desktop:</p> <ol style="list-style-type: none"> a. double-click the SUREfire HOS (BOS) folder. b. Double-click ItemGroupMaint.exe. 	 												
<p>2. Click .</p> <p><i>*A Group ID is automatically assigned.*</i></p>													
<p>3. In the Group Description field, type a name for the item group.</p>													
<p>4. To add a: single EAN</p> <p>Then: in the blank field, either:</p> <ul style="list-style-type: none"> • type the EAN and press Enter or click , OR • click  to search for the product. <p><i>*The EAN is added to the grid (duplicated for each supplier).*</i></p>	 <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Stock Code</th> <th>EAN</th> <th>Description</th> </tr> </thead> <tbody> <tr> <td>425488</td> <td>9300617324195</td> <td>CAD CHE</td> </tr> <tr> <td>425488</td> <td>9300617324195</td> <td>CAD CHE</td> </tr> <tr> <td>800491</td> <td>9300617324195</td> <td>CAD CHE</td> </tr> </tbody> </table>	Stock Code	EAN	Description	425488	9300617324195	CAD CHE	425488	9300617324195	CAD CHE	800491	9300617324195	CAD CHE
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<p>all the EANs for a product (e.g. if there's multiple packaging or selling units UPP)</p>	<p>in the blank field, type the stock code.</p> <p>Press Enter or click .</p> <p><i>*All the EANs are added to the grid (duplicated for each supplier).*</i></p>												
	 <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th>Stock Code</th> <th>EAN</th> <th>Description</th> </tr> </thead> <tbody> <tr> <td>332430</td> <td>000000033243</td> <td>BEECHW</td> </tr> <tr> <td>332430</td> <td>0000003324306</td> <td>BEECHW</td> </tr> <tr> <td>332430</td> <td>0000033243024</td> <td>BEECHW</td> </tr> </tbody> </table>	Stock Code	EAN	Description	332430	000000033243	BEECHW	332430	0000003324306	BEECHW	332430	0000033243024	BEECHW
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Hints and Tips

- ✓ An item group can consist of a combination of individual products, departments, and/or sub-ranges.
- If you add a department hierarchy, its application is at EAN level.

<p>5.</p>	<p>To add:</p> <p>a list of products previously saved as a .csv file</p> <hr/> <p>every product in a selected department to the group</p> <hr/> <p>every product in a selected sub range to the group</p>	<p>then:</p> <p>click Import List.</p> <p><i>*The Windows Open dialog box is displayed.*</i></p> <p>Navigate to the required file. Click Open.</p> <p>Select if the file contains stock codes or EANs.</p> <p>If an error displays, click OK to review them. Either:</p> <ul style="list-style-type: none"> - click Ignore All to continue, OR - either select the row and click Remove, or type the correct New EAN/Stock Code; once finished, click Reload Errors. <p><i>*The successful products are added to the grid; if you selected stock code, all the EANS for that product are added.*</i></p> <hr/> <p>select the Dept/SubDept option.</p> <p>Select the applicable code. Click Add.</p> <p><i>*A single row is inserted for the selected department.*</i></p> <hr/> <p>select the Sub-range option.</p> <p>Select the applicable code. Click Add.</p> <p><i>*A single row is inserted for the selected sub-range.*</i></p>	    <table border="1" data-bbox="1201 1182 1481 1272"> <thead> <tr> <th>Description</th> <th>Dept/Sub Dept</th> </tr> </thead> <tbody> <tr> <td>BEER</td> <td>1</td> </tr> <tr> <td>SPIRITS</td> <td>3</td> </tr> </tbody> </table>  <table border="1" data-bbox="1201 1429 1481 1489"> <thead> <tr> <th>Description</th> <th>Dept/Sub Dept</th> <th>Sub Range</th> </tr> </thead> <tbody> <tr> <td>ALL</td> <td></td> <td>06467</td> </tr> </tbody> </table>	Description	Dept/Sub Dept	BEER	1	SPIRITS	3	Description	Dept/Sub Dept	Sub Range	ALL		06467
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<p>6.</p>	<p>To:</p> <p>add another product / category</p> <hr/> <p>remove a product</p>	<p>Then:</p> <p>Return to step 4.</p> <hr/> <p>Click the row to select it. Click Remove.</p>													
<p>7.</p>	<p>Click Save.</p> <p><i>*You're now ready to add this item group to a discount in the Discounts Wizard; select 'A Group of Items' as the Target or Criterion.*</i></p>														

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Procedure to Edit an Existing Item Group

Hints and Tips

- ✓ You can edit any group, even groups that were originally created in Discounts Wizard.
- ✓ **BE CAREFUL about edit an existing item group**, as it may be used in another discount; any changes that you make to the group will also change the other discount/s.
- ✓ **CAUTION about deleting an item group:**
 - Use the **Linked Disc** function to check if there are any old or active discounts using a group before you delete it.
 - The system won't stop you from deleting a group used in a discount, which means the discount won't work anymore.

<p>1. From the HOS/BOS computer desktop:</p> <p>a. double-click the SUREfire HOS (BOS) folder.</p> <p>b. Double-click ItemGroupMaint.exe.</p>																																														
<p>2. If: you know the group ID</p> <p>Then: in the Group ID field, type the ID number.</p> <p>Press Enter.</p> <hr/> <p>you need to search for the group</p> <p>click next to the Group ID field.</p> <p>Type a Description, or click Search to retrieve every group in the system.</p> <p>Double-click the required row to select the group.</p>																																														
<p><i>*The products in the item group are displayed.*</i></p> <table border="1"> <thead> <tr> <th>Stock Code</th> <th>EAN</th> <th>Description</th> <th>Dept/Sub Dept</th> <th>Sub Range</th> </tr> </thead> <tbody> <tr><td>019172</td><td>9300607396706</td><td>J&J BODY WASH MOIST</td><td>A48</td><td></td></tr> <tr><td>019172</td><td>9300607396706</td><td>J&J BODY WASH MOIST</td><td>A48</td><td></td></tr> <tr><td>045335</td><td>5000207009153</td><td>JOHNSONS FACE WSH</td><td>A48</td><td></td></tr> <tr><td>045335</td><td>5000207009153</td><td>JOHNSONS FACE WSH</td><td>A48</td><td></td></tr> <tr><td>045791</td><td>9300607395501</td><td>J&J BODY WASH MOIST</td><td>A48</td><td></td></tr> <tr><td>045791</td><td>9300607395501</td><td>J&J BODY WASH MOIST</td><td>A48</td><td></td></tr> <tr><td>046268</td><td>9300607382075</td><td>J&J PH5.5 TONER</td><td>A48</td><td></td></tr> <tr><td>046268</td><td>9300607382075</td><td>J&J PH5.5 TONER</td><td>A48</td><td></td></tr> </tbody> </table>	Stock Code	EAN	Description	Dept/Sub Dept	Sub Range	019172	9300607396706	J&J BODY WASH MOIST	A48		019172	9300607396706	J&J BODY WASH MOIST	A48		045335	5000207009153	JOHNSONS FACE WSH	A48		045335	5000207009153	JOHNSONS FACE WSH	A48		045791	9300607395501	J&J BODY WASH MOIST	A48		045791	9300607395501	J&J BODY WASH MOIST	A48		046268	9300607382075	J&J PH5.5 TONER	A48		046268	9300607382075	J&J PH5.5 TONER	A48		
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<p>3. To: add a product or department hierarchy to the item group</p> <p>then: follow the same steps as create mode.</p> <p><i>*Refer to steps 4 and 5 on pages 1 and 2.*</i></p> <hr/> <p>remove an item from the group</p> <p>click the row to select it.</p> <p>Click Remove.</p> <p>Click Save.</p> <hr/> <p>view the discounts that have used this item group as a target or criteria</p> <p>click Linked Disc.</p> <p><i>*The discounts are listed.*</i></p> <p>Double-click a discount to open it in Discount Wizard.</p> <p>OR click Back to return.</p> <hr/> <p>delete the group</p> <p>first check that there are no linked discounts.</p> <p>Click Delete.</p> <p>Click Yes to confirm.</p>																																														