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Category	Technical
Course	POS Config.
Version	1.0
Client	Generic
Software	2.12.100

Hints and Tips

- ✓ Department-based point's promotions are separate to product-based point's promotions that you can create in the Stock screen/HOS Pricing function on the **Points** tab.
- ✓ If you want a department point's promotion to apply to a department on multiple days or every day of the week, you must duplicate the department entry for each applicable day.
- ✓ You find the **POS Department Codes** in the BOS **Tools** menu -> **Codes and Descriptions** -> **Department** tab.
- ✓ If a department is listed twice for the same day, the best multiplier is applied.
- ✓ If there's a product point's promotion **and** a department point's multiplier active at the same time, the **Apply Points Multiplier to Loyalty Promotions** check box determines if the department multiplier is used or ignored.
 - E.g. coke 2L has a triple points product promotion (normal points earned is 4, so 12 points), and there's also a store-wide double-points promotion on Fridays. If the check box is selected, a customer will earn 24 points when they buy coke (current points x dept. multiplier 12 x 2) on Friday. If the check box isn't selected, they'd only earn the product promotion 12 points on coke.
- ✓ The change is sent to the POS when File Transfer next runs; if a HOS user, this occurs after HOS Export/Import next runs.

Configure Department Points Multiplier

If your business uses a points-based loyalty program, you can award bonus points to every product in nominated department on a particular day/multiple days of the week.

Procedure to Configure Department Points Multiplier

1.	From the HOS/BOS System menu, select Location Setup .							
2.	If a HOS User, select the Location that you want to define. <i>*You'll be defining the configuration for all stores at and below the level that you select.*</i>							
3.	Double-click Configure . <i>*If a HOS user, click Yes to continue.*</i>							
4.	Select the Account -> Loyalty tab.							
5.	In the Points Promotion section, select the Day of Week the promotion will apply. <i>*See Hints and Tips.*</i>							
6.	In the Dept Code field, type the POS department code that'll receive the promotion. <i>*You don't enter the BOS department code.*</i> <i>*Type [0] to apply the promotion to every dept.*</i>							
7.	In the Multiplier field, type the multiplier amount against the department code. <i>*E.g. type [2] for double points, [3] for triple points.*</i>							
8.	Select the Apply Points Multiplier to Loyalty Promotions check box if you want department-based point's promotions to apply on top of any product based point's promotions. <i>*See Hints and Tips.*</i>							
9.	<table border="1" style="width: 100%;"> <tr> <td>To:</td> <td>then:</td> </tr> <tr> <td>apply another points promotion</td> <td>return to step 5.</td> </tr> <tr> <td>finish</td> <td>click Save. Click Yes to confirm. Click OK. Click Close to exit the Location Set up.</td> </tr> </table>	To:	then:	apply another points promotion	return to step 5.	finish	click Save . Click Yes to confirm. Click OK . Click Close to exit the Location Set up.	
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