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Category	Product
Course	Labels
Version	1.0
Client	Generic
Software	2.15.1.2

# Print Markdown Tickets (Mobile)

You can print markdown tickets that scan at POS at the new reduced price, via a belt printer connected to a mobile scanning device (via a cable or wireless). SOH is only reduced once the marked down unit is sold.

## Procedure to Print Markdown Tickets

### Hints and Tips

- ✓ Order stationary from SATO.
- ✓ The markdown barcode consists of a check digit, the EAN, & the new price (last five digits).
- ✓ You cannot markdown products that are **weighed on the deli or POS scales** (such as sliced ham or fruit/veg with an o2... EAN).
  - Perform a stock adjustment instead to record the wastage.
- ✓ If you scan a **markdown barcode**, the next markdown is calculated off the current price in the stock record, not the markdown price.
- ✓ A marked down product only **receives an auto discount** at POS (e.g. a multibuy), if the discount is cheaper than the mark down.
- ✓ You can configure the % amounts that display (in the HOS/BOS **Codes & Descriptions**).
- ✓ **Reason codes** are set in **Location Setup -> Reason Codes**, and are embedded in the barcode.
  - Contact SUREfire Support to install a label template that includes the reason code.
- ✓ **Reports:**
  - The **Sales -> Markdown Sales** report lists the sale, and the **Security -> Price Override Audit Trail report** also includes the reason (or code [99]).
  - The **Sales -> Markdowns and Throw Outs** report shows the \$ value and % to sales of the markdown amount (current retail minus markdown price).
  - There isn't a report that shows the products marked down.

1.	From the main screen on the device, double-tap the <b>SUREfire Internet</b> program.							
2.	Enter your <b>Operator ID &amp; PIN</b> , & press <input type="button" value="Login"/> .							
3.	Press <input type="button" value="Labels"/> .							
4.	Select <b>Markdown</b> .							
5.	Select printer and stationary to use. <i>*Only if you have more than one portable printer*</i>							
6.	Scan the EAN barcode, or the markdown barcode to further markdown the product. <i>*Alternatively, key the code and press [&gt;&gt;] or Ent.*</i> <i>*If you entered the wrong product, either press <input type="button" value="Clear"/> or click the cursor in the EAN field and scan the next product; the product is ignored.*</i>							
7.	Select the applicable <b>\$ Dollar Off</b> or <b>Percent Off</b> amount from the list. <i>*The <b>New Retail</b> field is updated (on first scan it defaults to the current retail in the stock record or the price embedded in a prepack barcode).*</i> <i>*You can overwrite the <b>New Retail</b> populated.*</i> <i>*You cannot select a markdown amount greater than the current retail, or mark-up a product.*</i>							
8.	If enabled, select a reason for the markdown. <i>*See Hints and Tips.*</i>							
9.	In the <b>Qty</b> field, enter the number of tickets you want to print. <i>*Defaults to [1].*</i>							
10.	Press <b>Print</b> or <b>Ent</b> . <i>*The ticket is printed from the portable printer; stick it over the existing barcode on the product.*</i>							
11.	<table border="1"> <tr> <td><b>To:</b></td> <td><b>then:</b></td> </tr> <tr> <td>request another ticket</td> <td>repeat from step 6. <i>*The last markdown amount selected is still displayed.*</i></td> </tr> <tr> <td>finish</td> <td>press another function or <input type="button" value="Logout"/>.</td> </tr> </table>	<b>To:</b>	<b>then:</b>	request another ticket	repeat from step 6. <i>*The last markdown amount selected is still displayed.*</i>	finish	press another function or <input type="button" value="Logout"/> .	
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