Need help? Tel: 1300 724 667   Email: support@surefire.com.au

SURE*fire*
SYSTEMS

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Category	Inventory
Course	Ordering
Version	1.0
Client	Generic
Software	2.15.10

Review and Send a Supplier Order

You fax or electronically export an order to the Supplier.

Procedure to Review and Print/Export an Order

1.	From the **Payables** menu, select **Purchase Order.**	
2.	In the **Supplier Code** field, type or search for the supplier's code.	
3.	Press **Enter** or **Tab** if you typed the **Supplier Code**.	
4.	In the **Order Number** field, type or search for the order number to retrieve.	

5.	**To:**	**then:**	
	add to the order	refer to the INV-2c BOS Manual Orders Fact Sheet.	
	change a quantity	overtype the quantity.	
	delete a product	change the value to [o], or click in the row & press **Ctrl** & **Delete**; the row is highlighted red.	
	check if products are on a deal or promotion (to decide if you buy more stock)	hover the curser over the Deal/Promotions fields. *Green means it's active this week or this week and next week. Yellow means it's active next week.* *Alternatively, click Invest. Buy to check for deals; see Hints & Tips.*	
	delete the order	click Delete. A warning message is displayed. Click **Yes** to continue. End of Procedure.	
	export the order to Metcash/ALM	go to step 6.	
	export the order via Rymac (for a direct suppliers)	go to step 7.	
	fax the order	go to step 8.	

Hints and Tips

✓ Don't know the **order number**? Click 🔍, then **Search,** to retrieve every outstanding order for the selected supplier.
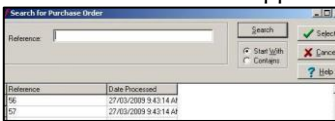
✓ Always review EVERY order:
 • Pay attention to multiple cases & seasonal products.
 • Use the **AWS** column (unit Average Weekly Sales) to validate order quantities. [N/A] is displayed if the AWS calculation isn't turned on.
 • Check for deals, and order more stock if it's worthwhile.

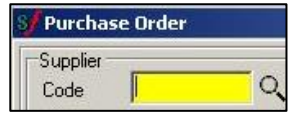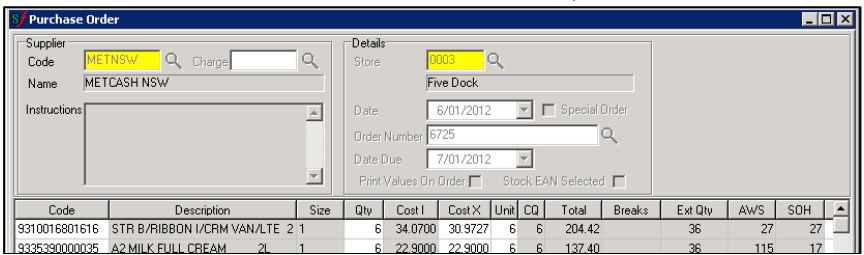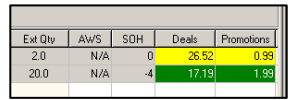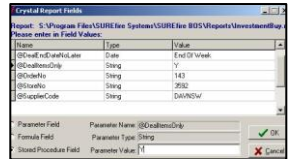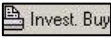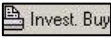✓ You can also run the **Investment Buy** report from the BOS **Reports**->**Stock** menu.
 • Select the report parameters
 • Click **OK.** The Investment Buy report is displayed; it lists all products ordered which have a deal ending on the selected date.

✓ Click a column header to re-order the products on the order by this column.

✓ If you want to **delete an order that you've exported** but not 'sent', it'll still be transmitted when the next order is 'sent' for this supplier (at step 6).
 • Contact SUREfire Support to delete the file.

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Hints and Tips

✓ Your business may have several customer numbers with a supplier; the orders for each account are picked & delivered separately. This is useful to keep promotional stock separate.

✓ You can save additional customer numbers in the BOS **Tools -> Codes and Descriptions -> Supplier Accounts** tab.

✓ **If the Results screen is blank** (an error), call the supplier to check that the order was received.

✓ Contact SURE_fire_ Retail Support if there's any error's when you export an order.

✓ You receive an email/fax from Rymac once they've received the order.

✓ Once an order has been exported, it isn't listed on the WebRF device order screen; you can only retrieve the order via this Purchase Order function on the BOS.

6.	Complete the follow steps to export the order (i.e to Spar, Metcash or ALM):	
	a. Click **Export**.	
	The gateway defaults to Grocery (if Metcash) or Liquor (if ALM), and the customer number set in the suppliers AP record.	
	b. If required, type or select a different **Customer Number** if available.	
	c. Click **OK**. An export confirmation is displayed.	
	d. Click **OK**. A sent now? prompt is displayed.	
	e. Click **Yes** to continue.	
	f. Click **Send**.	
	A dialling window is displayed; all exported orders for this supplier are transmitted, and the results displayed.	
	g. Click **Print** to keep the results for reference; it prints from the default printer configured.	
	h. Click **Close**. A confirmation is displayed.	
	i. Click **Yes** to continue.	
	j. Click **Close** o exit the Purchase Order screen.	
	End of procedure	
7.	Complete the follow steps to export the order via Rymac (for selected direct suppliers):	
	a. Click **Export**.	
	The gateway defaults to Rymac, and the customer ABN set in the suppliers AP record.	
	b. Click **OK**.	
	A confirmation message is displayed.	
	c. Click **OK**.	
	d. Click **Close** to exit the Purchase Order screen.	
	End of procedure	
8.	Complete the following steps to fax the order:	
	a. Click **Print**. A preview is displayed.	
	b. Click the **Print Setup** icon to select a printer, then the **Print** icon to print the order.	
	c. Click the [**X**] icon to close the report.	
	d. Follow store process to fax the order.	
	e. Click **Close** to exit the Purchase Order screen.	
	End of procedure	