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Category	BOS General
Course	Accountability
Version	1.0
Client	Supabarn
Software	2.12.100

# Reconcile Operator Accountability

Track the funds moving through your store, so that you can identify any discrepancies.

## Procedure to Reconcile Operator Accountability - BASIC

### Hints and Tips

- ✓ Operator accountability is where a cash register float is allocated to a particular register operator. When they leave a POS terminal, they either lock the device, or take their float with them and log on to another POS if required.
- ✓ All the cash floats are balanced daily.
- ✓ Use the **Operator Accountability report** as a guide to balance the tenders against.
- ✓ Use the **Cheque, EFT and Account Accountability report** to reconcile the individual EFT receipts received against the value reported.
- ✓ You can also run the **Company Accountability report**; this contains the same information as the last page on the Cashier Accountability – All Operators report (store totals for each tender type).

<p>1. Balance the cash floats for each operator at the end of every day (or before trade the next day).</p>																																					
<p>2. Run (or obtain) the Sales Totals dockets from POS every day (from the <b>MISC</b> menu). *Sales should be run after the operator finishes their shift, or at the end of the day to show all totals from all operators.*</p>	<p>Operator Name: Jane (Op ID 3)</p> <table border="1"> <tr><td>Cash</td><td>4</td><td>\$92.50</td></tr> <tr><td>Manual EFTPOS</td><td>2</td><td>\$314.50</td></tr> <tr><td><b>Total Sales</b></td><td></td><td><b>\$407.00</b></td></tr> <tr><td>Number of Sales</td><td>5</td><td></td></tr> <tr><td>Average Sale</td><td></td><td>\$81.40</td></tr> <tr><td><b>Total Cash</b></td><td></td><td><b>\$92.50</b></td></tr> </table> <p>Operator Name: Surefire Support (Op ID 9)</p> <table border="1"> <tr><td>Cash</td><td>6</td><td>\$498.00</td></tr> <tr><td>Manual EFTPOS</td><td>2</td><td>\$361.40</td></tr> <tr><td><b>Total Sales</b></td><td></td><td><b>\$859.40</b></td></tr> <tr><td>Number of Sales</td><td>8</td><td></td></tr> <tr><td>Average Sale</td><td></td><td>\$107.43</td></tr> <tr><td><b>Total Cash</b></td><td></td><td><b>\$498.00</b></td></tr> </table>	Cash	4	\$92.50	Manual EFTPOS	2	\$314.50	<b>Total Sales</b>		<b>\$407.00</b>	Number of Sales	5		Average Sale		\$81.40	<b>Total Cash</b>		<b>\$92.50</b>	Cash	6	\$498.00	Manual EFTPOS	2	\$361.40	<b>Total Sales</b>		<b>\$859.40</b>	Number of Sales	8		Average Sale		\$107.43	<b>Total Cash</b>		<b>\$498.00</b>
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<p>3. From the BOS Reports menu, select <b>Accountability</b>, then <b>Operator Accountability – All Operators</b>.</p>																																					
<p>4. Select the required <b>Start Date</b> and <b>End Date</b>.</p>	<p>5. Click <b>OK</b>. *The report is displayed.*</p>																																				
<p>6. If required, click the <b>Print</b> icon to print the report. *Click the <b>Print Setup</b> icon first, if you need to select a different printer.*</p>																																					
<p>7. Compare the <b>Cash</b> field value to the physical cash counted and/or to the sales totals. *99.9% of the time the two reports should have the same value.*</p>																																					

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**Hints and Tips**

✓ The Physical EFT receipts are usually transferred at the time of a clearance, or when floats are returned.

8. Follow your stores process to investigate any discrepancies.
9. From the BOS **Reports** menu, select **Accountability**, then **Cheque, EFT and Account Accountability**.
10. Select the required **Start Date** and **End Date**.
11. Click **OK**.
12. If required, click the **Print** icon to print the report.  
\*Click the **Print Setup** icon first, if you need to select a different printer.\*
13. Compare the Manual EFT amounts reported to the physical EFT receipts.
14. Follow your stores process to investigate any discrepancies.



Cheque, EFT and Account Accountability								
				Report Date : 01/06/2010	Time : 10:44am			
Selection Parameters		Start Date : 1/06/2010	End Date : 1/06/2010	Store : 3592				
Sale Date	Operator Id / Name	Tender Type	Till No	Txn #	Sale Time	Amount	Average Sale	
Store : 3592 SUPER STORE								
1/06/2010								
3 Jane Smith								
Manual EFT								
			1	136	10:08	185.00		
			1	137	10:08	129.50		
						<b>Manual EFT Total :</b>	<b>\$314.50</b>	<b>\$157.25</b>
						<b>Jane Smith Operator Total :</b>	<b>\$314.50</b>	<b>\$157.25</b>
9819 Surefire Support Surefire Support								
Manual EFT								
			1	127	10:03	74.00		
			1	128	10:03	287.40		
						<b>Manual EFT Total :</b>	<b>\$361.40</b>	<b>\$180.70</b>
						<b>Surefire Support Surefire Support Operator Total :</b>	<b>\$361.40</b>	<b>\$180.70</b>
<b>Daily Totals For 1/06/2010</b>								
						<b>Cheques :</b>	<b>\$0.00</b>	
						<b>EFT :</b>	<b>\$0.00</b>	
						<b>Manual EFT :</b>	<b>\$675.90</b>	
						<b>Account :</b>	<b>\$0.00</b>	
						<b>Gift Certificates :</b>	<b>\$0.00</b>	
						<b>GiftCards :</b>	<b>\$0.00</b>	
						<b>Grand Total :</b>	<b>\$675.90</b>	<b>\$168.98</b>

