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Category	Inventory
Course	Ordering
Version	1.0
Client	Generic
Software	2.15.3

Supplier Orders via a Mobile Device

You create a separate order for each supplier.

Procedure to Create and Edit a Manual Supplier Order

Refer to page 3 to create a back-to back order for the supplier

Hints and Tips

- ✓ Contact your Supervisor if you don't have access to ordering.
- ✓ The **Dept** column is based on:
 - the product with the highest number of cases in the order
 - OR the last scanned product if there are multiple departments with the same highest number of cases ordered.
- ✓ Press to search for a product. Refer to the [INV-01a Mobile Scanning Device Navigation Fact Sheet](#).

Field definitions:

PO#	order number; assigned after first product saved
Supp	default supplier's code
S/Code	ordering code for the default Supplier
SOO	Stock on order (cases) on this order and orders that haven't been matched to an invoice
SOH	Stock on Hand (units)
UPP	Units per selling pack
C.Qty	units per order case
MOQ	minimum order quantity (units); you must order at least this amount
C.Cost (C)	current case cost inc. GST (inclusive of deals)

- ✓ You can also order a product by entering the **manufacturer code** or the **TUN** barcode.
 - If the product has already been added via EAN/stock code, the TUN/manufacturer code qty overrides the previous qty.
 - You can't enter these codes in the **Qty** field.
- ✓ If you order a **weighted product**: it doesn't matter if case.unit is enabled or not; it automatically interprets the **Qty** entry as kilo.grams e.g. 0.5, .6, 1, 1.5.

1.	From the main screen on the device, double-tap the SUREfire Internet program.											
2.	Enter your Operator ID & PIN , & press											
3.	Press											
4.	<table border="1"> <tr> <td>To:</td> <td>then:</td> </tr> <tr> <td>create a new supplier order</td> <td>press </td> </tr> <tr> <td>add to an existing order (exported orders aren't displayed)</td> <td>press the order number to retrieve. *Press Prev or Next to view more orders.*</td> </tr> <tr> <td></td> <td>Go to step 5.</td> </tr> <tr> <td></td> <td>Go to step 8.</td> </tr> </table>	To:	then:	create a new supplier order	press	add to an existing order (exported orders aren't displayed)	press the order number to retrieve. *Press Prev or Next to view more orders.*		Go to step 5.		Go to step 8.	
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add to an existing order (exported orders aren't displayed)	press the order number to retrieve. *Press Prev or Next to view more orders.*											
	Go to step 5.											
	Go to step 8.											
5.	In the Enter Supplier Code field, enter the supplier's code to order against.											
6.	The Enter due date and Print cost values fields default; change if required. *Selecting Print cost values will display cost prices on the SUREfire order report.*											
7.	Press											
8.	Scan the EAN barcode or stock code on the product or ticket (or key the code, TUN code, or manufacturer code and press [>>] or Ent). *The device beeps if the item is already in the order.*											
9.	<table border="1"> <tr> <td>To:</td> <td>then:</td> </tr> <tr> <td>check daily/weekly sales for the EAN displayed, or purchase history for this product (all UP EANs)</td> <td>press </td> </tr> <tr> <td>order this product</td> <td>Review the required data. Press to return. *Refer to the PRO-2g View Product Details & History (Mobile) Fact Sheet.*</td> </tr> <tr> <td></td> <td>In the Qty field, enter the cases or cases.units to order. *[x.x] format indicates you can enter in case.unit.* *Defaults to [1].*</td> </tr> </table>	To:	then:	check daily/weekly sales for the EAN displayed, or purchase history for this product (all UP EANs)	press	order this product	Review the required data. Press to return. *Refer to the PRO-2g View Product Details & History (Mobile) Fact Sheet .*		In the Qty field, enter the cases or cases.units to order. * [x.x] format indicates you can enter in case.unit.* *Defaults to [1] .*	 		
To:	then:											
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	In the Qty field, enter the cases or cases.units to order. * [x.x] format indicates you can enter in case.unit.* *Defaults to [1] .*											

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Hints and Tips

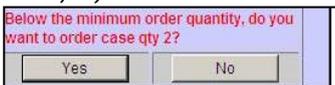
✓ The **View Order** list displays all saved products in this order; the last saved product is at the top.



✓ If you **delete** the only product on the order, the order is removed from SUREfire but the order number isn't reassigned.

✓ **Error Messages:**

- **Item not found for supplier:** this product isn't in SUREfire.
- **Non Default Supplier:** your business gets a better deal from the default supplier; your system may be configured to reject the product from the order.
- **Wrong supplier for this order:** either the supplier isn't linked to this product (*solution: order it from a linked supplier*), or you've entered another supplier's stock code for this product (*solution: enter the stock code for the supplier on this order*).
- **Below the minimum order qty:** follow your store process; either select **Yes** to order the MOQ case equivalent for this product, or **No** to ignore the product (order it outside SUREfire).



- **Exceed Maximum Quantity:** xx your system limits the cases (or cases.units) that you can order; only select **Yes** with approval, or **No** to reduce the quantity.



- **Item marked for deletion:** either this supplier, the only EAN, or the entire stock record has been flagged for deletion; review sourcing options.

9.	<p>To: check if products are on a deal or promotion (to decide if you buy more stock)</p> <p>then: click on the text in the EAN/C.Cost fields * Green text: means active this week, or this week and next. Yellow text: means active next week.*</p>	
10.	<p>Press Save or Ent if the Qty is more than [1].</p> <p>*To order only [1] case, you can scan the next EAN/stock code without pressing Save.*</p> <p>*The saved Qty is the cases on <u>this</u> order.*</p> <p>*The Total Cases is <u>all</u> the products on this order.*</p>	
11.	<p>To: add to the order</p> <p>then: repeat from step 8. *Use a scan, scan, scan technique to order [1] case of each product; the cursor stays in the Qty field.*</p> <hr/> <p>change a quantity</p> <p>either click View Order and select the product from the list, or rescan the product. *The Qty field populates the quantity on this order.*</p> <p>Enter the new Qty; it overrides the previous value. Press Save or Ent. *If you don't change the qty, it keeps the existing qty.* *The saved Qty reflects the changed amount.*</p> <hr/> <p>delete a product</p> <p>Either rescan the product and change the Qty to [0], OR click View Order then DEL.</p> <hr/> <p>finish</p> <p>if necessary, press Save to save the last product added to the order. Press another function or Logout. *The order is automatically saved.*</p> <hr/> <p>start a new order</p> <p>press Order. Return to step 4. *The previous order is automatically saved.*</p>	
12.	<p>Review and send the order.</p> <p>*Refer to the INV-2f Review and Send a Supplier Order Fact Sheet.*</p>	

Procedure to Create a Back-to-Back Manual Supplier Order

Hints and Tips

- ✓ Create a **Back-to-Back (B2B)** order if you order multiple times before the supplier delivers the first order, so that you don't 'double-up' on orders.
- ✓ A **back-to-back order** is a distinct order in SUREfire; it has its own order number, and you **retrieve** and **send** the order in the same way as a normal order.
- ✓ You select which undelivered order/s you want to **link** to the back-to-back order. The key is to link all undelivered orders that may include the products you're ordering on the B2B order, so that your order quantities take into account those on the original order/s.
 - You can link to an existing back-to-back order; the system treats it the same as any order.
- ✓ **The device beeps twice** if you scan a linked product (it only beeps once if you key the code). The **B2BQty** field displays the total cases ordered on the linked order/s; use this to decide how much to order on this order.
- ✓ Depending on your systems configuration, the **Qty** you enter is either:
 - (B2B subtract: true) the **new total** number of cases to be delivered; SUREfire then automatically deducts the linked **B2BQty** from this order qty; e.g. 1st order 4 cases, this order 5 cases – so this order is adjusted to [1] case (5 minus 4) to 'top up' the 1st order.
 - (B2B subtract: false) the **extra** cases of stock you want extra to the quantity on the linked order; in the above example, you'd enter [1] case.
- ✓ If a product has a **MOQ**, you must order at least this amount on this order.
- ✓ Refer to page 2 for **error messages** that may display.

1.	From the main screen on the device, double-tap the SUREfire program.							
2.	Enter your Operator ID & PIN , & press Login .							
3.	Press Order .							
4.	<table border="0"> <tr> <td>To:</td> <td>then:</td> </tr> <tr> <td>create a new back-to-back order</td> <td>press Supplier Order. Go to step 5.</td> </tr> <tr> <td>add to an existing back-to-back order <i>*you must know the order number*</i></td> <td>press the order number to retrieve. Go to step 10.</td> </tr> </table>	To:	then:	create a new back-to-back order	press Supplier Order . Go to step 5.	add to an existing back-to-back order <i>*you must know the order number*</i>	press the order number to retrieve. Go to step 10.	
To:	then:							
create a new back-to-back order	press Supplier Order . Go to step 5.							
add to an existing back-to-back order <i>*you must know the order number*</i>	press the order number to retrieve. Go to step 10.							
5.	In the Enter Supplier Code field, enter the supplier's code to order against.							
6.	The Enter due date and Print cost values fields default; change if required.							
7.	Press Back-to-Back Order .							
8.	Select the undelivered order/s for this supplier that you want to link to this order. <i>*Lists the last [7] orders that haven't been finalised (matched) against an invoice.*</i>							
9.	Press Next or Ent .							
10.	Scan the EAN barcode or stock code. <i>*Alternatively, key-enter it and press [>>] or Ent.*</i>							
11.	<p>In the Qty field, enter the cases or cases.units to order. <i>*[x.x] format indicates you can enter in case.unit.*</i> <i>*Your system will behave in one of these ways.*</i> <i>*To cancel the product for this order, type [0].*</i></p> <table border="0"> <tr> <td>If the Qty field:</td> <td>then:</td> </tr> <tr> <td>defaults to the B2B qty the first time it's scanned in this order <i>*or defaults to [1] if the product isn't on a linked order (B2B Qty is [0])*</i></td> <td>type the <u>new total</u> number of cases you want to order. <i>* If you continue without changing the Qty, a linked product is ignored on this order, and [1] case is saved if a non-linked product.*</i></td> </tr> <tr> <td>defaults to [1] the first time it's scanned in this order</td> <td>type the <u>extra</u> cases you want to order in addition to the linked order/s. <i>*If you continue without changing the qty, [1] case is saved on <u>this</u> order.*</i></td> </tr> </table>	If the Qty field:	then:	defaults to the B2B qty the first time it's scanned in this order <i>*or defaults to [1] if the product isn't on a linked order (B2B Qty is [0])*</i>	type the <u>new total</u> number of cases you want to order. <i>* If you continue without changing the Qty, a linked product is ignored on this order, and [1] case is saved if a non-linked product.*</i>	defaults to [1] the first time it's scanned in this order	type the <u>extra</u> cases you want to order in addition to the linked order/s. <i>*If you continue without changing the qty, [1] case is saved on <u>this</u> order.*</i>	
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defaults to [1] the first time it's scanned in this order	type the <u>extra</u> cases you want to order in addition to the linked order/s. <i>*If you continue without changing the qty, [1] case is saved on <u>this</u> order.*</i>							

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Hints and Tips

- ✓ If you **rescan a product** that you've already added to this order, the **Qty** field displays either:
 - the total cases on the linked orders/ and on this order (if B2B subtract is True, like the screen displayed in step 13)
 - the quantity just on this order (if B2B subtract is False).

- ✓ If you rescan a product that's already on this order:
 - if you **don't** change the **qty**, or use a **scan, scan, scan action**, the system ignores the rescan and keeps the quantity added on this order so far.
 - if you **do** change the **qty**, it overrides the previous amount on this order.

<p>12. Press Save or Ent.</p> <p><i>*If you didn't change the value in the Qty field, you can continue and scan the next EAN/stock code without pressing Save.*</i></p> <p><i>*The saved Qty is the cases on <u>this</u> order.*</i></p> <p><i>*The Total Cases is all the products on this order.*</i></p>	
<p>13. To: add to the order</p> <hr/> <p>change a quantity</p> <hr/> <p>delete a product</p> <hr/> <p>finish</p> <p>then: repeat from step 10.</p> <p>either click View Order and select the product in the list, or rescan the barcode.</p> <p><i>*The Qty field is populated; see Hints and Tips.*</i></p> <p>Enter a new order Qty; it overrides the previous amount on this order.</p> <p><i>*If you decide the existing quantity is sufficient, press Ent or scan the next product; the existing quantity is unchanged.*</i></p> <p>Either rescan the product and change the Qty to [0], OR click View Order then DEL.</p> <p>if necessary, press Save to save the last product added to the order.</p> <p>Press another function or Logout.</p> <p><i>*The order is automatically saved.*</i></p>	
<p>14. Review and send the order.</p> <p><i>*Refer to the INV-2f Review and Send a Supplier Order Fact Sheet.*</i></p>	
	<input type="checkbox"/>