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Category	Product
Course	Labels
Version	1.0
Client	Generic
Software	2.13.104.3

Request Tickets using a Scanning Device

Use a mobile scanning device to request shelf tickets.

Procedure to Generate Labels

Hints and Tips

✓ If you enter a **stock code** or a **manufacturer's code** that has multiple UPP EANS linked to it, the system prompts you to enter the specific EAN required.

Multiple Stock Code for 100062, please enter an EAN.

✓ Select **Stock this item** to update the product record to Stocked in your store (a ticket won't be auto-generated).

✓ The **Label ID** helps you identify:

- the label batch to print; a batch is created for each user/label ID
- the label stationary to use; you e.g. 'shelf', 'promo', or 'care'
- the location of the ticket, if you change the ID for each bay.

✓ The **Qty** field defaults to the value saved against the stock record (or [1] if not set).

✓ The **Label Type** determines the type of ticket that will print.

- [A] represents shelf label
- [Q] represent quaint label.

✓ **Override check boxes:**

- The **Label Type Override** check box requests the same type of ticket for every product, and updates each stock record.
- The **Label Qty Override** check box requests the same qty of tickets for every product; it won't update the stock record.
- If you unselect an override, the field reverts to the value saved against the stock record.

1.	From the main screen on the device, double-tap the SUREfire Internet program.	
2.	Enter your Operator ID & PIN , & press Login .	
3.	Press Labels .	
4.	Scan the EAN barcode or stock code on the product or ticket. <i>*Alternatively, key the code (or the TUN code or the manufacturer code) and press [>>] or Ent.*</i> <i>*Press Clear if you entered the wrong product; don't click the cursor in the EAN field and scan the next product, as this will auto-save a ticket.*</i>	
5.	In the Label ID field, type a description to identify your label request in Labels Wizard. <i>*The ID is remembered until you change it or exit.*</i>	
6.	Select the Label Type Override check box if applicable.	
7.	To request: the default qty a specific quantity of tickets then: press Request or Ent. in the Qty field, enter the number of tickets required. Select the Label Qty Override check box if required. Press Request or Ent.	
8.	To: request another ticket then: repeat from step 4. <i>*You can use a scan, scan, scan technique if you added a Label ID; change the ID if required.*</i> finish if necessary, press Request to save the last product. Press another function or Logout . Go to step 9.	
9.	Print the tickets from the BOS Labels Wizard. <i>*Refer to the PRO-5f Print Automatically Queued Tickets.*</i>	