

**PRO-5a** Page | 1 of 1

Category	Product
Course	Labels
Version	1.0
Client	Generic
Software	2.13.104.3

# Request Tickets using a Scanning Device

Use a mobile scanning device to request shelf tickets.

## Procedure to Generate Labels

### Hints and Tips

- ✓ If you enter a **stock code** or a **manufacturer's code** that has multiple UPP EANS linked to it, the system prompts you to enter the specific EAN required.

Multiple Stock Code for 100062, please enter an EAN.

- ✓ Select **Stock this item** to update the product record to Stocked in your store (a ticket won't be auto-generated).

SOAP DISH FROSTED EA	
Label ID	<input type="text"/>
Label Type	A <input type="checkbox"/> Override
Qty	1 <input type="checkbox"/> Override
<input type="button" value="Stock this item"/> <input type="button" value="Request"/> <input type="button" value="Clear"/>	

- ✓ The **Label ID** helps you identify:
  - the label batch to print; a batch is created for each user/label ID
  - the label stationary to use; you e.g. 'shelf', 'promo', or 'care'
  - the location of the ticket, if you change the ID for each bay.

- ✓ The **Qty** field defaults to the value saved against the stock record (or [1] if not set).

- ✓ The **Label Type** determines the type of ticket that will print.
  - [A] represents shelf label
  - [Q] represent quaint label.

- ✓ **Override check boxes:**
  - The **Label Type Override** check box requests the same type of ticket for every product, and updates each stock record.
  - The **Label Qty Override** check box requests the same qty of tickets for every product; it won't update the stock record.
  - If you unselect an override, the field reverts to the value saved against the stock record.

1.	From the main screen on the device, double-tap the <b>SUREfire Internet</b> program.							
2.	Enter your <b>Operator ID &amp; PIN</b> , & press <input type="button" value="Login"/> .							
3.	Press <input type="button" value="Labels"/> .							
4.	Scan the EAN barcode or stock code on the product or ticket. *Alternatively, key the code (or the TUN code or the manufacturer code) and press [>>] or Ent.* *Press <input type="button" value="Clear"/> if you entered the wrong product; don't click the cursor in the EAN field and scan the next product, as this will auto-save a ticket.*							
5.	In the <b>Label ID</b> field, type a description to identify your label request in Labels Wizard. *The ID is remembered until you change it or exit.*							
6.	Select the <b>Label Type Override</b> check box if applicable.							
7.	<table border="1"> <tr> <td><b>To request:</b></td> <td><b>then:</b></td> </tr> <tr> <td>the default qty</td> <td>press <input type="button" value="Request"/> or Ent.</td> </tr> <tr> <td>a specific quantity of tickets</td> <td>in the <b>Qty</b> field, enter the number of tickets required. Select the <b>Label Qty Override</b> check box if required. Press <input type="button" value="Request"/> or Ent.</td> </tr> </table>	<b>To request:</b>	<b>then:</b>	the default qty	press <input type="button" value="Request"/> or Ent.	a specific quantity of tickets	in the <b>Qty</b> field, enter the number of tickets required. Select the <b>Label Qty Override</b> check box if required. Press <input type="button" value="Request"/> or Ent.	
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9.	Print the tickets from the BOS Labels Wizard. *Refer to the <a href="#">PRO-5f Print Automatically Queued Tickets</a> .*							