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Category	Product
Course	Stock
Version	1.0
Client	Generic
Software	2.13.104.3

### Hints and Tips

- ✓ If your Operator ID has the required access, you can also change price in this function.
  - Refer to the [PRO-2h Change Retail Price \(Mobile\) Fact Sheet](#).
- ✓ **Information messages:**
  - The item is on promotion. **This item is on promotion.**
  - The item has been set to logically deleted; it cannot be ordered. **Logically deleted.**
  - The item has been set to physically deleted; it's not recognised at POS and cannot be ordered. **Physically deleted.**
  - The item is not found the BOS database. **Item not found (123456789456)**

### Field definitions:

<b>EAN</b>	barcode on product
<b>S/Code</b>	ordering code for the default Supplier
<b>UPP</b>	Units per selling pack
<b>SOH</b>	Stock on Hand (units)
<b>Supp</b>	default supplier's code
<b>C.Qty</b>	units per order case
<b>N.Ret</b>	normal selling price, including GST
<b>C.Ret</b>	active promotional selling price including GST
<b>N.Cost (C)</b>	normal cost per ordering case, including GST
<b>N.Cost (U)</b>	normal cost per selling unit, including GST
<b>N. Margin</b>	normal gross profit percentage per pack $\frac{\text{normal retail} - \text{normal cost}}{\text{normal retail}}$

# View Product Details and History

Use a mobile scanning device to enquire on a product's:

- default ordering supplier
- stock on hand (SOH)
- retail pricing
- sales history
- order, receipt, and invoice history.

You can also access the **History** of a product from the **Stock Levels Adjustment, Order & Auto-Ordering** screens.

## Procedure to View Product Details and History

1.	<p><b>If:</b> you haven't logged into the device yet</p> <p><b>then:</b> from the main screen on the device, double-tap the <b>SUREfire Internet</b> program. Enter your <b>Operator ID &amp; PIN</b>, &amp; press <b>Login</b>. Go to step 2.</p> <hr/> <p>you're already in a function and have pressed <b>History</b></p>	 
2.	Press <b>Stock</b> .	
3.	<p>Scan the EAN barcode or stock code on the product or ticket.</p> <p><i>*Alternatively, key the code (or the TUN or the Manufacturer Code) and press [ &gt;&gt; ] or Ent.*</i></p> <p><i>*The product's sourcing, pricing, and stock information is displayed.*</i></p>	
4.	<p><b>If the product:</b> stock code or manufacturer code was entered &amp; has multiple UPP barcodes linked to it</p> <p><b>then:</b> enter one of the EANs. <i>*The associated units p/pack pricing information is displayed; e.g. single or carton.*</i></p> <hr/> <p>isn't set to stocked in the SUREfire system</p> <p>press <b>Stock This Item</b>. <i>*This automatically sets the products' record to <b>Stocked</b> (a ticket won't be generated).*</i></p>	  

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**Hints and Tips**

- ✓ You can also access the **History** of a product from the **Stock Levels Adjustment, Order and Auto-Ordering** screens.
- ✓ **Sales history:**
  - **Daily Sales History** displays 12 days history, including the current day.
  - **Weekly Sales History** displays 12 weeks history (Monday-Sunday week).
  - [o] displays if there are no sales for one of the last 12 days/weeks.
- ✓ **Purchase history:**
  - Displays in cases or cases.unit (according to system configuration).
  - If two orders were placed on the same date for same EAN, then the **Ordered** quantity is the sum of both orders.
  - The **Receipted** quantity is the sum of all receipts finalised on that day for the EAN.
  - The **Invoiced** quantity is the quantity in an invoice saved on that day for the EAN (via the BOS **Payables** -> **Electronic Invoicing** function).
  - The **Ordered, Receipt and Invoiced** quantities are listed against the date they're created; this means there's usually no link between the order/receipt/invoice values on the same row.

5.	<p><b>To:</b> change retail price</p> <hr/> <p>generate one ticket</p> <hr/> <p>view sales or order history</p> <hr/> <p>enquire on another product</p>	<p><b>then:</b> refer to the <a href="#">PRO-2h Change Retail Price (Mobile) Fact Sheet</a>.</p> <hr/> <p>select the <b>Gen.Label</b> check box. Press <b>Save</b> or <b>Ent</b>. <i>*A confirmation is displayed.*</i> Print the ticket from the <b>BOS Labels Wizard -&gt; Automatic Generated Labels</b> option.</p> <hr/> <p>press <b>History</b>. Go to step 6.</p> <hr/> <p>return to step 3. <i>*Press Ent first if the Ret. Price field is highlighted, to return the cursor to the EAN field. You can't scan the next product from the N.Ret field.*</i></p>
6.	<p>Select the following history to view:</p> <p><b>To:</b> view the last 12 days sales (by day)</p> <hr/> <p>view the last 12 weeks sales (by week)</p> <hr/> <p>view the last 7 orders, receipts and/or invoices created</p> <hr/> <p>go return to the product details or current function</p>	<p><b>then:</b> press <b>D. Sales</b>. <i>*This data is displayed by default when the History screen is displayed.*</i> <i>*See Hints and Tips.*</i></p> <hr/> <p>press <b>W. Sales</b>. <i>*The units sold are displayed.*</i> <i>*See Hints and Tips.*</i></p> <hr/> <p>press <b>Purchase</b>. <i>*See Hints and Tips.*</i></p> <hr/> <p>press <b>Back</b>.</p>
7.	<p>When finished with product enquiry, exit to another function or press <b>Logout</b>.</p>	

