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Category	Technical
Course	BOS Config.
Version	1.0
Client	Generic
Software	2.13.0.0

# Configure Touch Products

Touch products are a range of electronic products that print as vouchers on a customer's receipt, such as mobile recharge cards, toll-road passes, and fishing licences.

## Procedure to Configure SUREfire to Sell Touch Products

### Hints and Tips

- ✓ If your store is **Head Office managed**, Touch products are usually added from the HOS.
  - ✓ Create a **department structure** that provides meaningful reporting. You might create a sub-department for each Touch category (e.g. iTunes, recharge, subscriptions, attractions...).
  - ✓ **Summary of process at POS:**
    1. The operator selects **Quick Items**, and finds the product.
    2. POS recognises it's a VAS product, and communicates with Touch over the internet.
      - An on-screen keypad displays for a VAS complex product; you'll need a keyboard attached if you don't have touch screens.
    3. If successful, the product is added to the transaction.
    4. Add any other products, and finalise the tender as normal.
    5. A voucher prints separately after the customers receipt.
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- ✓ Touch product sales are reported under the department hierarchy you created in step 2.
    - Department Summary report
    - Department Details report
    - Department Analysis report.

1.	Contact SUREfire Support to activate the TAFMO software on each POS lane. <i>*This is a chargeable change request.*</i>							
2.	Create a <b>department/sub-dept/range</b> for Touch products; e.g. 'Touch/iTunes/iTunes'. <i>*Refer to <a href="#">TECH-4b Configure Department Hierarchies fact sheet</a>.*</i> <i>*You'll add this department structure against each Touch stock record at step 4.*</i>							
3.	Create a <b>supplier account</b> for Touch. <i>*Refer to <a href="#">INV-5a Create a New Supplier fact sheet</a>.*</i> <i>*You'll need to obtain the ABN for Touch.*</i>							
4.	Create a stock record for each product. <i>*Refer to <a href="#">PRO-1a Create a New Stock Record fact sheet</a>.*</i> <i>*The product file provided by Touch contains all the product details (including description, stock code, EAN, cost, retail, and gst).*</i> <i>*You only create one product record for all iTunes (use EAN 9332104004587, set price to \$0.00); POS prompts for price, &amp; the Touch interface prompts for the barcode on the back of the actual iTunes card to activate it (21 digits).*</i> <ul style="list-style-type: none"> <li>• Select the <b>Enter Extra Stock Details</b> check box; when you click <b>Next</b> a screen will display for you to select its <b>VAS</b> classification.</li> </ul> <table border="1" style="width: 100%;"> <tr> <td style="width: 30%;"><b>Select:</b></td> <td style="width: 70%;"><b>if the product:</b></td> </tr> <tr> <td>VAS Simple</td> <td>only needs to connect to the Touch server to confirm the product exists. <i>*e.g. mobile recharge cards.*</i></td> </tr> <tr> <td>VAS Complex</td> <td>requires extra information about the product or customer. <i>*E.g. subscriptions, citylink passes, iTunes, fishing licences.*</i> <i>*An on-screen keypad displays.*</i></td> </tr> </table>	<b>Select:</b>	<b>if the product:</b>	VAS Simple	only needs to connect to the Touch server to confirm the product exists. <i>*e.g. mobile recharge cards.*</i>	VAS Complex	requires extra information about the product or customer. <i>*E.g. subscriptions, citylink passes, iTunes, fishing licences.*</i> <i>*An on-screen keypad displays.*</i>	   
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	Create a Quick Item button for each product. <i>*Refer to <a href="#">TECH-1f Configure POS Quick Items fact sheet</a>.*</i>							